



The State of Florida

Office of Financial Regulation

Deferred Presentment Transaction System
DFS OFR RFI 14/15-05 Meeting
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Introduction

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Purpose

The purpose of this meeting is to introduce Florida's Deferred Presentment Program to the vendor community and discuss a related upcoming procurement opportunity.

DPP Program History

The Florida Office of Financial Regulation (“OFR”, “Office”) is responsible for licensing and regulating Deferred Presentment Providers (“DPP”, Licensees”) in the State of Florida as per Chapter 560, F.S. Part IV.

A Deferred Presentment Provider is a person who engages in a deferred presentment transaction (“DPT”), which is to provide currency or a payment instrument in exchange for a person's check and agreeing to hold the person's check for a period of time prior to presentment, deposit, or redemption (i.e. “Payday Loan”).

In 2001, the Florida Legislature passed the Deferred Presentment Act ("Act") which required OFR to implement the Deferred Presentment Program ("Program"), including a real-time statewide database for use by all licensed DPPs to capture and track deferred presentment transactions.

Some of the key purposes of this Deferred Presentment Transaction System (DPTS) are to:

- Prevent the practice of rollover transactions;
- Prevent simultaneous deferred presentment transactions with multiple providers by an individual drawer; and
- Prevent a new deferred presentment transaction by a drawer within 24 hours of the termination of a prior transaction.

DPP Program History

In 2001, OFR elected to source the development, maintenance and day-to-day operations of the Program to a Third Party Administrator (“TPA”), and the system went into production in February 2002.

Over 70 million DPTs have been conducted since the inception of the Program.

The existing contract with the TPA is set to expire in August 2016.

The Office is looking to procure a new contract for providing the DPTS system and related services.

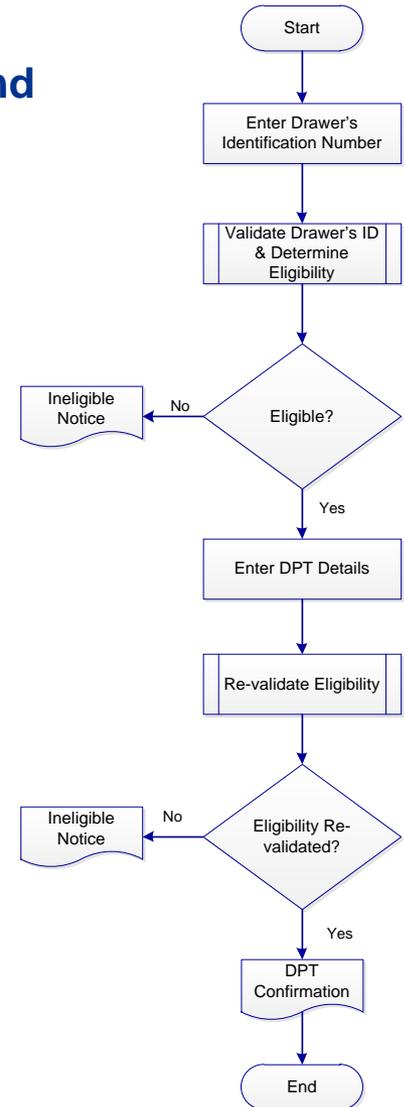
DPP Business Process

The core business process flow is to determine eligibility for a DPT and record the details of a DPT.

Other supporting services include invoicing DPPs for DPTS services, collecting statutory fees, remitting collected fees to the state, and providing call center services for drawers and providers.

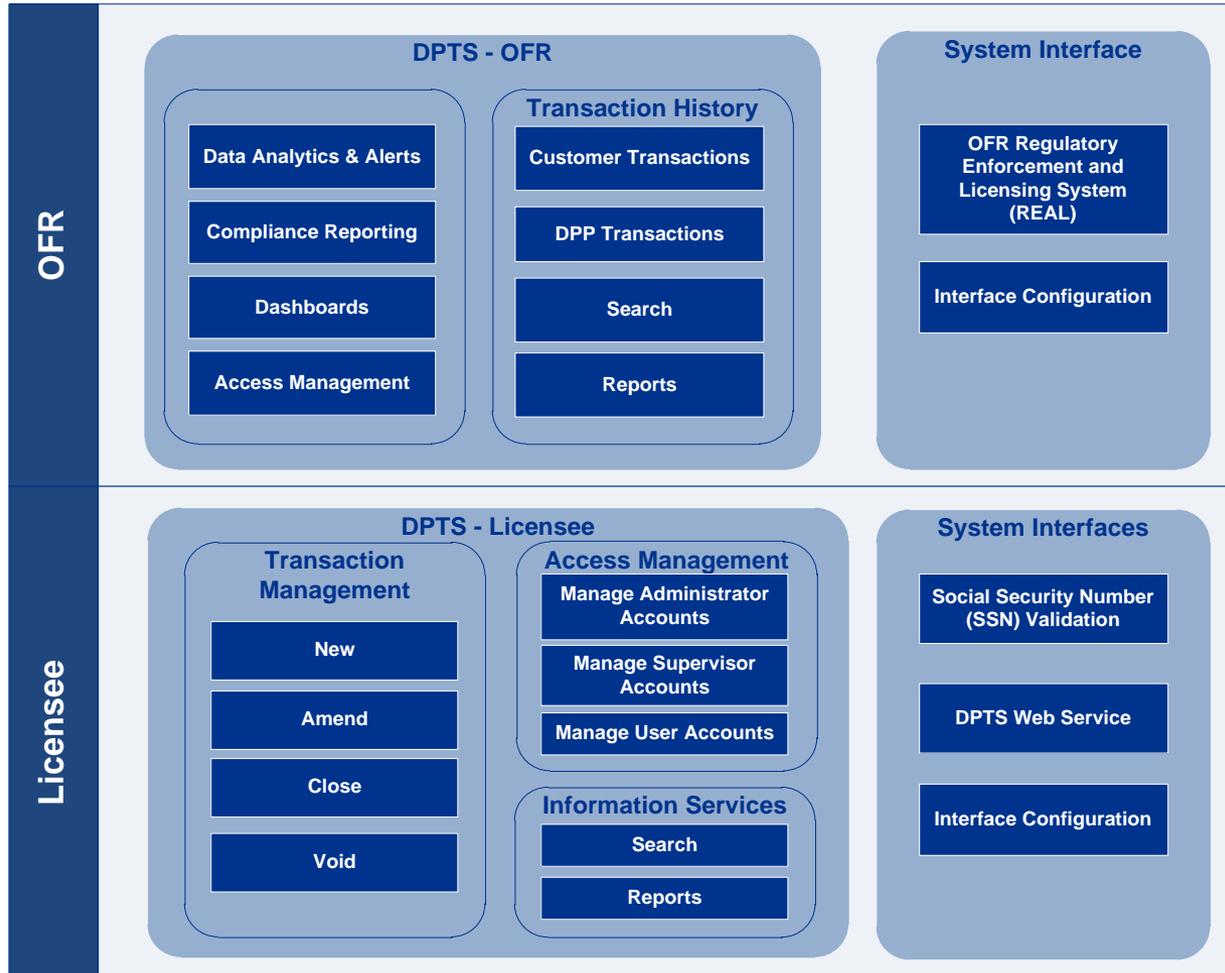
DPTS service channels include:

- **Web**
- **System Interface** (*web service between DPP Point of Sale & DPTS*)
- **IVR – Integrated Voice Response System** (*limited functionality*)
- **Paper / Fax** (*Emergency use only*)
- **Customer Service Help Desk** (*for Consumers / Drawers*)
- **Technical Help Desk** (*for Licensees / Providers*)



DPTS Functionality (Future State)

The core functionality for the future DPTS is envisioned as follows:



Historical Transaction Volumes and Payments To Vendor

FL Fiscal Year	Total # of Transactions	Total Amount Paid to DPTS Vendor
FY 2003-04	3,702,740	\$1,962,452.20
FY 2004-05	3,955,866	\$1,972,743.28
FY 2005-06	4,487,070	\$1,929,440.10
FY 2006-07	5,003,714	\$2,151,597.02
FY 2007-08	5,710,297	\$2,455,427.71
FY 2008-09	6,186,334	\$2,561,865.16
FY 2009-10	6,509,970	\$2,669,087.70
FY 2010-11	6,762,782	\$2,772,740.62
FY 2011-12	7,404,401	\$3,035,804.41
FY 2012-13	7,516,562	\$3,081,790.42
FY 2013-14	7,687,047	\$2,790,860.01

Note: The information presented in the table above are actual amounts for the years indicated. The Office does not guarantee any future transactional volume related to the DPP program.

Procurement Timeline (Tentative)

The tentative schedule for the procurement is as follows:

Activity	Timeline
Release Invitation To Negotiate (ITN) Document	November 2014
Vendors Submit Questions to the Office	November 2014
Office Responds to Vendor Questions	December 2014
Vendors Provide Notice of Intent to Submit Proposals	December 2014
Proposals Due from Vendors	January 2015
Vendor Proposal Presentations	January 2015
Office Posts Shortlist of Vendors for Negotiations	January 2015
Conduct Negotiations with Shortlisted Vendors	February – March 2015
Notice of Intent to Award Contract	March 2015
Contract Start	July 2015

Additional Resources

Additional information related to the Florida's Deferred Presentment Program is available at:

- 1. Chapter 560, Part IV, F.S.**
- 2. F.A.C 69V-560.707, 801, 804, 902-913.**
- 3. OFR Website (www.flofr.com)**

Q&A



Thank You!

